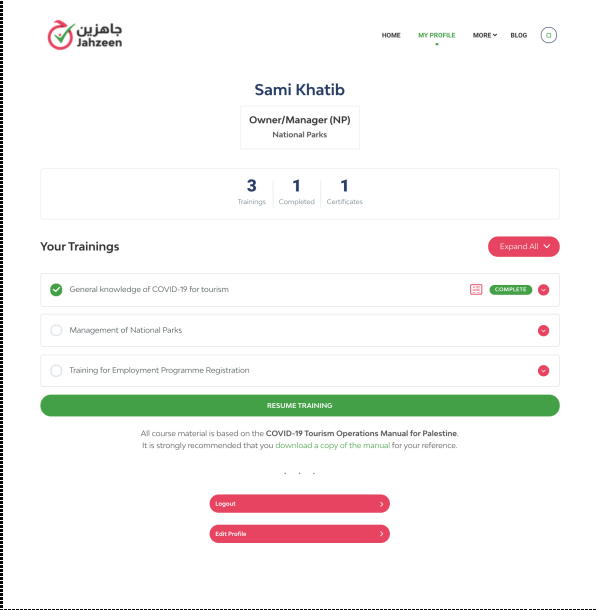
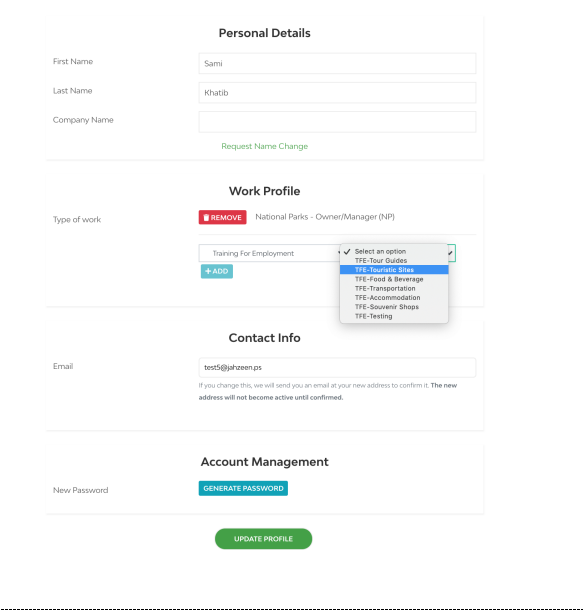


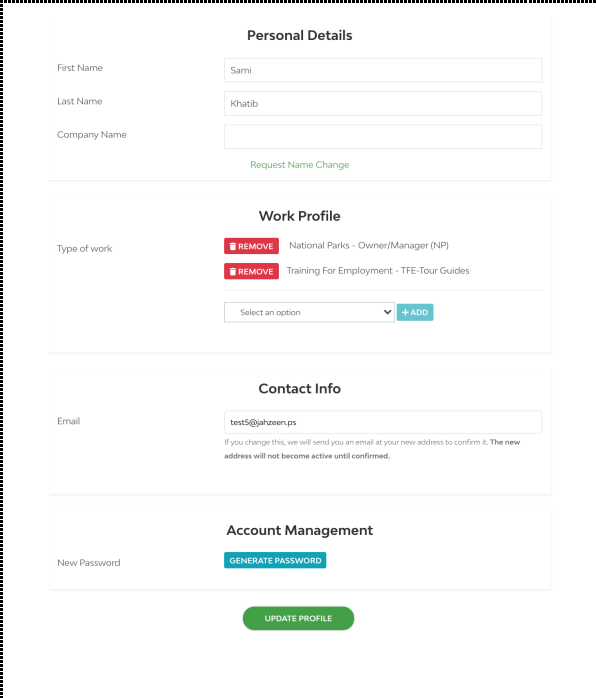
Instructions for participations in the Tourism Training for Employment Programm

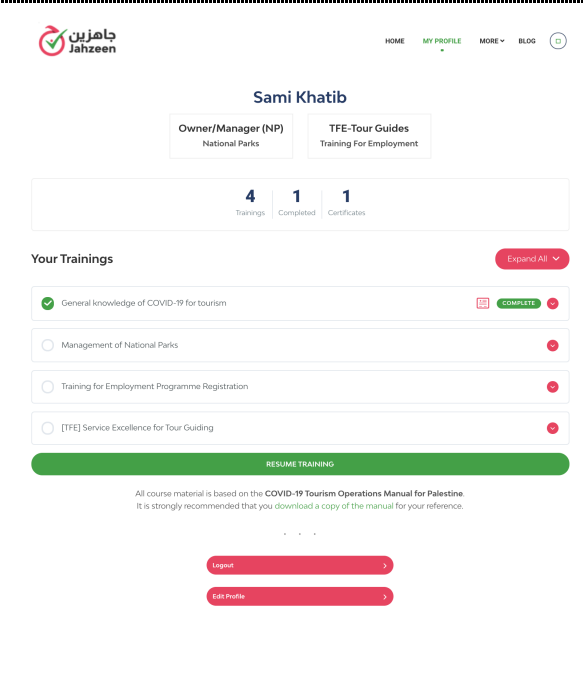




1. Access your account on Jahzeen and click **'EDIT PROFILE'**.

2. From the **'EDIT PROFILE'** page, choose the **'Training for employment'** from **'TYPE OF WORK'**, then choose the training you applied for at registration out of the 6 available training subjects.





3. To update, Click **'+ADD'** in blue after choosing the right training, then **'UPDATE PROFILE'** in green.

4. The selected training will automatically appear in your profile page, in this example *[TFE] Service Excellence for Tour Guiding*. Click on it to start the training.

93% COMPLETE Last activity on July 15, 2020 at 11:00am

Welcome to the Tourism Training for Employment Program!

Before you start please note the following:

- This course is part of the **Tourism Training for Employment Programme**, and its successful completion is mandatory for eligibility to a financial reward.
- If you have been **personally notified** by email, phone call, SMS or WhatsApp of your acceptance please complete all sections of the training module including the course feedback and self-assessment forms. Please make sure you are taking the training in the **subject of interest that you declared in your registration form**. Following the completion of the course, our team will contact you again to give further instructions about receiving the awards. Any eligible participants can receive a maximum of one financial reward for the course that was chosen/designated as registrator, even if that person voluntarily takes other TFE courses.
- If you have **NOT** been personally notified by email, phone call, SMS or WhatsApp of your acceptance, you may still take the course and we encourage you to do so. The completion of the course will **NOT** however entitle you to a financial reward, but your details will be added to waiting list should any of the other participants roll-out of the programme.
- At different stages of the programme, you will be required to enter personal data such as name, email and identification number for verification. Please make sure to enter accurate and consistent data where applicable in order to ensure the validity of your participation.

This training Course has four required modules as follows:

- Pre-training Skills Assessment Form:** This is a self-assessment of your education, experience, skills and capacities, for the tourism sector and in general. All questions are mandatory.
- Training Module + Quiz:** This contains the actual training course in the subject that you selected. Please make sure you are taking the training in the same subject (tourism sector) you declared at registration. The training contains many interactive and engaging lessons and end with a quiz. Understanding of the course contents and successful completion of the final with a passing grade of 80% or more is necessary in order to continue to the next step. You may access the course content and retake the final quiz as many times as you wish in order to pass.
- Course Evaluation Form:** This contains survey like questions to evaluate, in your opinion, the training course's content, structure, relevance etc. Your feedback is extremely important to us, please try to give your honest and objective opinion. All questions are mandatory.
- Post-training Skills Assessment Form:** This contains a shorter version of the skill self-assessment form for understanding if you think any of your soft & social skills in tourism have been improved by the knowledge delivered in the training course.

Upon successful completion of the course, you will automatically receive a digital certificate indicating your participation in the course. The certificate by itself however does **NOT** make you eligible for a financial reward as part of the Tourism Training for Employment Programme. Only accepted and notified participants will be contacted for further instructions on receiving their reward.


For more details, information and support, please contact:

Small Enterprise Center (SEC) Association

| Phone | Email |
|----------------------------|---------------------------|
| 00970 57996602 (Whatsapp) | awn.jahzeen@gmail.com |
| 00972 592810205 (Whatsapp) | mahmoud.jahzeen@gmail.com |

Training Content

- Skills Assessment
- [Training Module] Service Excellence for Tour Guiding
- Course Evaluation
- Post-Training Skills Assessment



[HOME](#)
[MY PROFILE](#)
[MORE](#)
[BLOG](#)

Sami Khatib

Owner/Manager (NP)
National Parks

TFE-Tour Guides
Training For Employment

4
Trainings

2
Completed

1
Certificates

Your Trainings Expand All

- General knowledge of COVID-19 for tourism COMPLETE
- Management of National Parks -
- Training for Employment Programme Registration -
- [TFE] Service Excellence for Tour Guiding COMPLETE

RESUME TRAINING

All course material is based on the **COVID-19 Tourism Operations Manual for Palestine**. It is strongly recommended that you download a copy of the manual for your reference.

5. By clicking on the training course module, you can access and start the training. Please read the instructions on the starting page of the training carefully. Go through and complete all four components.

6. After completing all the components of the training course, it will be **marked as complete in your profile page, and you can download the digital certificate by clicking on the certificate button.**